

Return Policy

- ATMC Wireless provides a 30-day exchange/return period of handsets per individual purchase. The 30-day period for customers porting-in their phone number from another carrier begins on the day the port is complete to ATMC Wireless.
- One exchange of a handset is allowed per wireless service activation or upgrade per purchase within the 30-day period.
- ATMC Wireless will waive early termination fees for any customer who cancels service within the 30-day period.
- Customers returning handsets and cancelling service within 1-3 business days will receive a full refund of merchandise, service charges and activation fees.
- If a customer returns his/her handset and cancels service within 4-30 business days, all other charges will apply. Monthly service charges will be re-rated and assessed based on the usage and the number of days the customer had service.
- Prepaid Starter Kits sold separately and refill cards are non-returnable if the PIN has been revealed.
- Gift cards, ringtone cards and activation fees are not refundable.
- To receive a full refund for the return of a handset/accessory, merchandise must be in like-new condition, in the original box, with no visible damage. A fee will be charged for any wireless handset returned without all components.

See return policy on www.atmcwireless.com for details.